

## An Introduction to Business Process Management

**BPM 101 is the foundational course for those starting their BPM journey. It presents an overview of process modeling, analysis, design and the technologies in BPM.**

BPM 101 is a must for anyone who aspires to improve processes and overall business performance. It's designed for business leaders, business analysts, business architects, project managers and anyone involved in process improvement and the automation of process solutions. This course creates the foundation for all other courses in the BPM learning path and curriculum. It establishes a common language and the foundational knowledge for the other courses in the BPM curriculum.

BPM 101 is the cornerstone course of the BPM curriculum. It is especially useful for people new to BPM. It provides an overview of BPM as both a management discipline and as a set of enabling technologies and it establishes the foundation for the BPM courses that follow.

Participants will learn about the history of BPM, and the key concepts, terms, methodologies, techniques, and technologies in BPM. It equips participants with an overview of process modeling, analysis, and design and provides insight into the tools and technologies used to support the BPM discipline including process modeling tools and Business Process Management Suites (BPMS). You will learn about the practices and the technologies that are making business process management a much needed approach to solving business problems and improving performance. An overview of process modeling, analysis and process design principles forms the foundation of the course. Group discussions will be used to deepen the understanding of key concepts. You will also learn where to access tools and technologies as well as key resources in the BPM community.

### WHO SHOULD ATTEND:

- BPM practitioners
- Business Leaders
- Executives
- Business Analysts
- Business Process Analysts
- Business Process Managers
- Project Managers
- Business Architects
- Process Improvement Team Members
- Line of Business Managers and Supervisors

### COURSE OUTLINE:

- Introduction to BPM
- BPM Key Concepts
- Modeling
- Analysis
- Process Improvement Methods
- Design
- BPM Tools and Technologies
- Process Management
- BPM Community

### SHARABLE, PRINTABLE DIGITAL CREDENTIALS:



*"Excellent class on BPM basics. Provided enough information to take business process modeling further with a more definite goal. The instructor was very knowledgeable and helpful." – U.S. Army*

### CUSTOMIZED GROUP TRAINING — FREE CONSULTATION

Training in-house, online, face-to-face or a combination of all three. For details on our customized solutions visit [www.BPMInstitute.org/group-training](http://www.BPMInstitute.org/group-training)

#### 1-DAY FACE-TO-FACE — 1 EIGHT HOUR SESSION

##### Instructor-led classroom

Credits: 6.5 CDU/CEU/PDU credits  
Cost: Starting at \$895 - login for rates

#### LIVE ONLINE — 2 FOUR HOUR SESSIONS

##### Live Instructor-led virtual classroom

Credits: 6.5 CDU/CEU/PDU credits  
Cost: Starting at \$795 - login for rates

#### ON DEMAND — 6 ONE HOUR MODULES

##### Self-paced, on demand, available 24/7/365

Credits: 6.5 CDU/CEU/PDU credits  
Cost: Starting at \$595 - login for rates

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